

ABSTRACT OF THE DISCLOSURE

A matrix driven maintenance, repair and operation services system and method of doing business in the maintenance, repair and operation industry for acquisition of these services is based on software installed in a computer accessed by a buyer of maintenance, repair and operation services. Upon visiting a specific site through an on-line connection, the buyer supplies the computer with specific buyer's information which is processed and calculated in view of proprietary information stored in the processor for generating a request for proposal which is further transmitted to the buyer of maintenance, repair and operation services. Upon receiving the request for proposal, the buyer may contact providers either directly or through an on-line connection in which case the processor transmits the request of proposal to a plurality of providers and receives from them their proposals which are further processed within the computer and the results of the processing of the bidding information are transmitted to the buyer of maintenance, repair and operation services for decision making. The matrix driven computerized system and method of doing business in maintenance, repair and operation services industry permits construction of and request for proposals of maintenance, repair and operation services in a time and cost efficient manner.